

Subject: Nondiscrimination Policy Statement to Patients

To: All Patients From: Gene Ott, CEO

Admissions, the provisions of services and referrals of clients shall be made without regard to race, color, religious creed, disability, ancestry, national origin (including limited English proficiency), age or sex.

Program Services shall be made accessible to eligible persons with disabilities though the most practical and economically feasible methods available. These methods include, but are not limited to, equipment redesign, the provision of aides and the use of alternative service delivery locations. Structural modifications shall be considered only as a last resort among available methods.

Any patient who believes that they have been discriminated against, may file a complaint of discrimination with:

Eagleville Hospital PA Human Relations Commission Chief Legal Officer Philadelphia Regional Office 100 Eagleville Road 110 N. 8th Street

Eagleville, PA 19403 Suite 501

(610) 635-7432 Philadelphia, PA 19107

Or through the Lighthouse Compliance

Hotline: 844-670-0009

Commonwealth of Pennsylvania
Department of Human Services
Suite 372, Public Ledger Building
Bureau of Equal Opportunity
South Independence Mall West
Philadelphia, PA 19106-9111

P.O. Box 2675 Harrisburg, PA 17105

Commonwealth of Pennsylvania
Department of Human Services Office for Civil Rights
Bureau of Equal Opportunity
Southeast Regional Office
801 Market Street, Suite 5034
Philadelphia, PA 19107